

Springborn Staffing Skills Assessments

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Software Titles

- o ACCPAC Pro Series
- o Adobe Acrobat 6.0 Standard
- o Adobe Acrobat 7.0 Standard
- o Adobe Acrobat 8 Standard
- o Adobe Acrobat 9.0
- o Adobe Flash CS3 Professional
- o Adobe Flex 3
- o Adobe Illustrator CS
- o Adobe Illustrator CS2
- o Adobe Illustrator CS3
- o Adobe InDesign CS
- o Adobe InDesign CS2
- o Adobe InDesign CS3
- o Adobe PageMaker 6.5
- o Adobe PageMaker 7.0
- o Adobe Photoshop 5.5
- o Adobe Photoshop CS
- o Adobe Photoshop CS2
- o Adobe Photoshop CS3
- o Adobe Photoshop CS4
- o ADP – Payroll
- o Corel Presentations 9.0
- o Corel Quattro Pro 9.0
- o Corel WordPerfect 9.0 – Normal User
- o Corel WordPerfect 9.0 – Power User
- o Corel WordPerfect 9.0 – Whole Test
- o Desktop Publishing Theory Skills
- o FileMaker Pro 6
- o JD Edwards
- o Legal MacPac 2000
- o Lotus 1–2–3 Millennium
- o Lotus Freelance Graphics Millennium
- o Lotus Notes 4.5 for Users
- o Lotus Notes 4.6
- o Lotus Notes 5.0 for Users
- o Lotus Notes 6.5 for Users
- o Lotus Notes 8.5 for Users
- o Lotus Notes R5
- o Lotus Word Pro Millennium
- o Macintosh Basics OS 9
- o MAS 90 – Bookkeeping
- o Microsoft Access 2000
- o Microsoft Access 2002
- o Microsoft Access 2003
- o Microsoft Access 2007
- o Microsoft Excel 2000 – Normal User
- o Microsoft Excel 2000 – Power User
- o Microsoft Excel 2000 – Whole Test
- o Microsoft Excel 2002 – Normal User
- o Microsoft Excel 2002 – Power User
- o Microsoft Excel 2002 – Whole Test
- o Microsoft Excel 2003 – Normal User
- o Microsoft Excel 2003 – Power User
- o Microsoft Excel 2003 – Whole Test
- o Microsoft Excel 2007 – Normal User
- o Microsoft Excel 2007 – Power User
- o Microsoft Excel 2007 – Whole Test
- o Microsoft FrontPage 2003
- o Microsoft Internet Explorer 5.0
- o Microsoft Internet Explorer 6.0
- o Microsoft Internet Explorer 8
- o Microsoft Office 2000 Integration
- o Microsoft Office 2003 Integration
- o Microsoft Office XP Integration
- o Microsoft Outlook 2000
- o Microsoft Outlook 2002
- o Microsoft Outlook 2003
- o Microsoft Outlook 2007
- o Microsoft PowerPoint 2000
- o Microsoft PowerPoint 2002 – Normal User
- o Microsoft PowerPoint 2002 – Power User
- o Microsoft PowerPoint 2002 – Whole Test
- o Microsoft PowerPoint 2003 – Normal User
- o Microsoft PowerPoint 2003 – Power User
- o Microsoft PowerPoint 2003 – Whole Test
- o Microsoft PowerPoint 2007 – Normal User
- o Microsoft PowerPoint 2007 – Power User
- o Microsoft PowerPoint 2007 – Whole Test
- o Microsoft Project 2000
- o Microsoft Project 2002
- o Microsoft Project 2003
- o Microsoft Project 2007
- o Microsoft Publisher 2002
- o Microsoft Publisher 2007
- o Microsoft Windows 2000
- o Microsoft Windows NT 4.0
- o Microsoft Windows XP
- o Microsoft Word 2000 – Normal User
- o Microsoft Word 2000 – Power User
- o Microsoft Word 2000 – Whole Test
- o Microsoft Word 2002 – Advanced Documents
- o Microsoft Word 2002 – Normal User
- o Microsoft Word 2002 – Power User
- o Microsoft Word 2002 – Whole Test
- o Microsoft Word 2003 – Advanced Documents
- o Microsoft Word 2003 – Normal User
- o Microsoft Word 2003 – Power User
- o Microsoft Word 2003 – Whole Test
- o Microsoft Word 2007 – Normal User
- o Microsoft Word 2007 – Power User
- o Microsoft Word 2007 – Whole Test
- o MYOB Accounting Plus
- o Netscape Navigator 4.77
- o Peachtree 2007
- o Peachtree Accounting 2003
- o QuarkXPress 5 Advanced
- o QuarkXPress 5 Basics
- o QuarkXPress 6
- o QuickBooks Pro 2000
- o QuickBooks Pro 2005
- o QuickBooks Pro 2006
- o QuickBooks Pro 2007
- o QuickBooks Pro 2008
- o QuickBooks Pro 2009
- o QuickBooks Pro 2010
- o Quicken 2003
- o Sage Line 50
- o Sage MAS 90/200
- o Simply Accounting 2006
- o Summation Blaze 5.0

Tutorial Titles

- o Microsoft Access 2000 Tutorial
- o Microsoft Access 2002 Tutorial
- o Microsoft Access 2003 Tutorial
- o Microsoft Access 2007 Tutorial
- o Microsoft Excel 2000 Tutorial
- o Microsoft Excel 2002 Tutorial
- o Microsoft Excel 2003 Tutorial
- o Microsoft Excel 2007 Tutorial
- o Microsoft Internet Explorer 5.0 Tutorial
- o Microsoft Internet Explorer 8.0 Tutorial
- o Microsoft Office 2000 Integration Tutorial
- o Microsoft Office 2003 Integration Tutorial
- o Microsoft Office XP Integration Tutorial
- o Microsoft Outlook 2000 Tutorial
- o Microsoft Outlook 2002 Tutorial
- o Microsoft Outlook 2003 Tutorial
- o Microsoft Outlook 2007 Tutorial
- o Microsoft PowerPoint 2000 Tutorial
- o Microsoft PowerPoint 2002 Tutorial
- o Microsoft PowerPoint 2003 Tutorial
- o Microsoft PowerPoint 2007 Tutorial
- o Microsoft Windows 2000 Tutorial
- o Microsoft Windows XP Tutorial
- o Microsoft Word 2000 Tutorial
- o Microsoft Word 2002 Advanced Documents Tutorial
- o Microsoft Word 2002 Tutorial
- o Microsoft Word 2003 Tutorial
- o Microsoft Word 2007 Tutorial
- o Peachtree Accounting 2003 Tutorial
- o QuickBooks Pro 2000 Tutorial

Office/Professional Titles

- o ACT! 2000 for Users
- o Advanced Spelling
- o Analytical Skills
- o Arithmetic
- o Audio Typing [5 Minutes]
- o Basic Arithmetic
- o Basic Numeric Conversion
- o Basic Office Skills
- o Basic Office Skills [No Math]
- o Basic Office Skills [No Verbal]
- o Basic Reading Comprehension
- o Basic Spelling
- o Bookkeeping
- o Business Etiquette
- o Business Systems Analyst
- o Business Writing
- o Cash Handling
- o Clerical Proofreading
- o Coding
- o Comparison Skills
- o Computer Literacy – Advanced
- o Computer Literacy – Basic
- o Corrective Proofreading – Independent Films
- o Corrective Proofreading – Reply Letter
- o Corrective Proofreading – Restaurant Review
- o Counting
- o Customer Service Mindset Survey
- o Data Entry 10 Key [Hardcopy]
- o Data Entry 10 Key [Onscreen]
- o Data Entry 10 Key Quick Test [Hardcopy]
- o Data Entry 10 Key Quick Test [Onscreen]

- o Data Entry 10 Key With Decimals [Hardcopy]
- o Data Entry 10 Key With Decimals [Onscreen]
- o Data Entry Alpha Numeric [Hardcopy]
- o Data Entry Alpha Numeric [Onscreen]
- o Data Entry Check Number Database [Hardcopy]
- o Data Entry Check Number Database [Onscreen]
- o Data Entry Inventory Database [Hardcopy]
- o Data Entry Inventory Database [Onscreen]
- o Email Etiquette
- o English as a Second Language
- o Filing by Name
- o Following Verbal Instructions [audio]
- o Following Written Instructions
- o Listening Skills [audio]
- o Mailroom Management Skills
- o Marketing Fundamentals
- o Matching – Alphanumeric
- o Matching – Digit Numeric
- o Matching – Images
- o Matching – Numeric
- o Math Word Problems
- o Numeric Filing
- o Numeric Proofreading
- o Office Abbreviations
- o Office Filing Skills
- o Office Grammar & Spelling
- o Office Management Skills
- o Office Math Skills
- o Office Reasoning Sample - People Management
- o Office Reasoning Sample - Problem Solving
- o Office Reasoning Sample - Project Event Planning
- o Office Reasoning Sample - Project Time Management
- o Office Telephone Etiquette
- o Payroll
- o PeopleSoft HRMS
- o Practice Typing – General [1 Minute Hardcopy]
- o Practice Typing – General [1 Minute Onscreen]
- o Practice Typing – General [3 Minutes Hardcopy]
- o Practice Typing – General [3 Minutes Onscreen]
- o Practice Typing – General [5 Minutes Hardcopy]
- o Practice Typing – General [5 Minutes Onscreen]
- o Project Management for IT Professionals
- o Project Management Fundamentals
- o Proofreader Marks
- o Punctuation
- o Reading Comprehension
- o Recruiting Fundamentals
- o Retention
- o Sales Concepts
- o SAS 9 Data Analyst
- o Shorthand
- o Software Quality Assurance
- o Software Testing
- o Technical Terminology
- o Typing – General [1 Minute Hardcopy]
- o Typing – General [1 Minute Onscreen]
- o Typing – General [3 Minutes Hardcopy]
- o Typing – General [3 Minutes Onscreen]
- o Typing – General [5 Minutes Hardcopy]
- o Typing – General [5 Minutes Onscreen]
- o Vocabulary
- o Vocabulary – Homonym Usage
- o Writing Sample – Advertising/Marketing
- o Writing Sample – Collection Letter
- o Writing Sample – Customer Service
- o Writing Sample – Email
- o Writing Sample – Market Research
- o Writing Sample – Persuasive
- o Writing Sample – Sales Correspondence
- o Writing Sample – Technical [List Form]
- o Writing Sample – Technical [Paragraph Form]
- o Writing Sample – Thank You Letter

Accounting Titles

- o Accounting Terminology – Advanced
- o Accounting Terminology – Basic
- o Accounts Payable
- o Accounts Receivable
- o ACCPAC Pro Series
- o ADP – Payroll
- o Advanced Accounting
- o Bookkeeping – Professional
- o Business Income Tax
- o Corporate Tax Accounting
- o Cost Accounting
- o Fixed Assets
- o General Accounting
- o General Ledger Knowledge
- o Individual Income Tax
- o JD Edwards
- o MAS 90 – Bookkeeping MYOB Accounting Plus Partnership Tax Accounting
- o Payroll Clerk
- o Payroll Management
- o Peachtree 2007
- o Peachtree Accounting 2003
- o QuickBooks Pro 2000
- o QuickBooks Pro 2005
- o QuickBooks Pro 2006
- o QuickBooks Pro 2008
- o QuickBooks Pro 2009
- o Quicken 2003
- o Sage Line 50
- o Sage MAS 90/200
- o Simply Accounting 2006

Call Center Titles

- o Call Center 911 Operators
- o Call Center Advanced Spelling [audio]
- o Call Center Basic Spelling [audio]
- o Call Center Consumer Collections
- o Call Center Customer Service Scenarios [audio]
- o Call Center Customer Service Survey
- o Call Center Data Entry [audio]
- o Call Center Environment [audio]
- o Call Center Inbound Sales Skills
- o Call Center Listening Skills [audio]
- o Call Center Math
- o Call Center Outbound Sales Skills
- o Call Center Reference Manual [audio]
- o Call Center Retention [audio]
- o Call Center Technical Support [audio]
- o Call Center Telephone Etiquette
- o Call Center U.S. Cities Spelling [audio]
- o Call Center U.S. Geographic Locations
- o Call Center U.S. State Abbreviations [audio]
- o Call Center World Geography

Financial Titles

- o Auditing
- o Bank Teller Skills
- o Basic Bank Teller Skills
- o Budget Aide Skills
- o Budget Officer Skills
- o BusinessObjects 5 – Client
- o Casualty Insurance – Automobile
- o Commercial Banking Knowledge
- o Commercial Collections
- o Commercial Insurance Knowledge
- o Credit Analyst
- o Credit Management
- o Customer Service Mindset Survey
- o Data Entry 10 Key [Hardcopy]
- o Data Entry 10 Key [Onscreen]
- o Data Entry 10 Key Quick Test [Hardcopy]
- o Data Entry 10 Key Quick Test [Onscreen]
- o Data Entry 10 Key With Decimals [Hardcopy]
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- o Data Entry Alpha Numeric [Hardcopy]
- o Data Entry Alpha Numeric [Onscreen]
- o Data Entry Check Number Database [Hardcopy]
- o Data Entry Check Number Database [Onscreen]
- o Data Entry Inventory Database [Hardcopy]
- o Data Entry Inventory Database [Onscreen]
- o Financial Analysis
- o Financial Management
- o Financial Math
- o Financial Spelling
- o Great Plains
- o International Financial Reporting Standards
- o Investment Management: US Equities and Equities Products
- o Loan Officer Skills
- o Loan Processing
- o Loan Underwriting Knowledge
- o Payroll
- o PeopleSoft Financials
- o Property Insurance
- o Property Management
- o Purchasing Fundamentals
- o Reconciliation
- o SAP for Users
- o Title Insurance Knowledge

Healthcare Titles

- o Bloodborne Pathogens – Infection Control
- o Cultural Diversity
- o Dental Assistant
- o Dental Hygienist
- o Dosage Calculations
- o General Pharmaceutical Knowledge
- o Healthcare Industry Terminology
- o HIPAA – Clinical Staff
- o HIPAA Administration
- o JCAHO
- o LPN/LVN
- o Medical Assistant – Advanced
- o Medical Assistant – Basic
- o Medical Billing (CMS–1500)
- o Medical Billing [UB–04]
- o Medical Billing Knowledge
- o Medical Claims Processing
- o Medical Collections
- o Medical Office Personnel Skills
- o Medical Receptionists
- o Medical Records Coding [CPT]
- o Medical Records Coding [ICD –9]
- o Medical Records Legal Issues
- o Medical Spelling
- o Medical Terminal Digit Filing
- o Medical Terminology – Abbreviations
- o Medical Terminology – Cardiovascular System
- o Medical Terminology – Dental
- o Medical Terminology – ER
- o Medical Terminology – Gastrointestinal
- o Medical Terminology – General
- o Medical Terminology – Integumentary System
- o Medical Terminology – Musculoskeletal
- o Medical Terminology – Nervous System
- o Medical Terminology – Oncology
- o Medical Terminology – Ophthalmology
- o Medical Terminology – Pediatrics
- o Medical Terminology – Pharmacology
- o Medical Terminology – Psychiatry
- o Medical Terminology – Reproduction
- o Medical Terminology – Respiratory
- o Medisoft
- o Nurse Practitioner
- o Nursing Assistant
- o Occupational Therapy
- o OSHA
- o Pharmaceutical Terminology
- o Phlebotomy
- o Physical Therapy
- o Physician Assistant
- o Practice Typing – Medical [1 Minute Hardcopy]
- o Practice Typing – Medical [1 Minute Onscreen]
- o Practice Typing – Medical [3 Minutes Hardcopy]
- o Practice Typing – Medical [3 Minutes Onscreen]
- o Practice Typing – Medical [5 Minutes Hardcopy]
- o Practice Typing – Medical [5 Minutes Onscreen]
- o Radiologic Technologist
- o Registered Nurse (RN)
- o Respiratory Therapy
- o Spanish Medical Terminology – General
- o Spanish OSHA
- o Typing – Medical [1 Minute Hardcopy]
- o Typing – Medical [1 Minute Onscreen]
- o Typing – Medical [3 Minutes Hardcopy]
- o Typing – Medical [3 Minutes Onscreen]
- o Typing – Medical [5 Minutes Hardcopy]
- o Typing – Medical [5 Minutes Onscreen]

Industrial Titles

- o Arithmetic
- o Assembly & Matching
- o AutoCAD 2004
- o AutoCAD 2006
- o AutoCAD 2007
- o AutoCAD 2009
- o AutoCAD 2010
- o Basic Arithmetic
- o Basic CNC
- o Basic Electronics
- o Basic Industrial Math
- o Basic Industrial Skills
- o Basic Injection Molding Skills
- o Basic Ruler Reading
- o Basic Warehousing Knowledge
- o Blueprint Basics
- o Blueprint Reading
- o Class “A” Automotive Mechanics
- o Class “B” Automotive Mechanics
- o Class “C” Automotive Mechanics
- o Color Identification
- o Counting
- o Electrical Engineering – Electronics & Communication
- o Electrical Engineering – Power & Control
- o Electricians
- o Electronic Schematics
- o English Ruler Reading
- o Entry Level Industrial Skills
- o Finish Carpentry
- o Flooring Skills
- o Food Production
- o Forklift Operation
- o General Maintenance
- o Hazardous Material Handling
- o Home Inspection Skills
- o HVAC
- o Lathe Operator
- o Manufacturing Basics
- o Matching – Alphanumeric
- o Matching – Digit Numeric
- o Matching – Images
- o Matching – Industrial Images
- o Matching – Numeric
- o Math & Reasoning Skills
- o Mechanical Engineering – Machine & Tool Design
- o Mechanical Engineering – Thermodynamics Fundamentals
- o Mechanical Reasoning
- o Metalworking Skills
- o Metric Ruler Reading
- o Micrometer & Calipers
- o Milling Machine
- o OSHA
- o Pick/Pack Ticket
- o Plastic Fabrication Skills
- o PLC Programming
- o Plumbing Quality
- o Press Brake Operation
- o Product Packaging Skills
- o Quality Assurance Inspection
- o Resistor Color Code
- o Rough Carpentry
- o Safety in the Workplace
- o Shipping and Receiving Clerk Skills
- o Shop Math
- o Soldering
- o SolidWorks 2006
- o Spanish Basic Industrial Math
- o Spanish Basic Industrial Skills
- o Spanish Basic Warehouse Knowledge
- o Spanish Blueprint Basics
- o Spanish Counting
- o Spanish Entry Level Industrial Skills
- o Spanish Finish Carpentry
- o Spanish Forklift Operation
- o Spanish Math & Reasoning Skills
- o Spanish Mechanical Reasoning
- o Spanish Rough Carpentry
- o Spanish Safety in the Workplace
- o Spanish Shipping and Receiving Clerk Skills
- o Spatial Reasoning
- o Tools & Fasteners
- o Unit Conversion
- o Weights and Measures [Standard and Metric]
- o Welding
- o Wholesale Distribution Knowledge
- o Woodworking
- o Workplace Hazardous Materials Information System (WHMIS)

Legal Titles

- o Basic Litigation Knowledge
- o Concordance
- o Court Reporting
- o EEOC Compliance
- o Legal Abbreviations
- o Legal Assistant
- o Legal Filing Skills
- o Legal MacPac 2000
- o Legal Spelling
- o Legal Staff Skills
- o Legal Vocabulary
- o Paralegal Skills
- o Practice Typing – Legal [1 Minute Hardcopy]
- o Practice Typing – Legal [1 Minute Onscreen]
- o Practice Typing – Legal [3 Minutes Hardcopy]
- o Practice Typing – Legal [3 Minutes Onscreen]
- o Practice Typing – Legal [5 Minutes Hardcopy]
- o Practice Typing – Legal [5 Minutes Onscreen]
- o Practice Typing – Legal [5 Minutes Onscreen]
- o Sexual Harassment
- o Summation Blaze 5.0
- o Typing – Legal [1 Minute Hardcopy]
- o Typing – Legal [1 Minute Onscreen]
- o Typing – Legal [3 Minutes Hardcopy]
- o Typing – Legal [3 Minutes Onscreen]
- o Typing – Legal [5 Minutes Hardcopy]
- o Typing – Legal [5 Minutes Onscreen]

Technical Titles

- o .NET Framework
- o .NET Framework 2.0
- o .NET Framework 3.0
- o .NET Programming – ASP
- o .NET Programming – ASP 2.0
- o .NET Programming – ASP 3.5
- o .NET Programming – C#
- o .NET Programming – C# 2.0
- o .NET Programming – C# 3.0
- o .NET Programming – JScript
- o .NET Programming – Visual Basic
- o .NET Programming – Visual J#
- o A+
- o ABAP/4 for SAP
- o Access Basic 2.0
- o ACT! 2000 for Administrators
- o ACT! 2000 for Developers
- o ActionScript 3.0
- o Active Directory
- o Active Server Pages
- o ActiveX
- o ADABAS DBA
- o Adabas Natural
- o ADABAS Programming
- o Adobe ColdFusion 8
- o AION Programming
- o AJAX
- o ANSI SQL
- o Apache Web Server
- o AppleTalk
- o AppleTalk Networks
- o AS/400 Operations
- o Assembler
- o Assembler for IBM Mainframes
- o Basic Wireless Communications
- o BizTalk Server 2006
- o Borland C++ Builder
- o BroadVision
- o Business Objects XI Release 2
- o BusinessObjects 5 – Designer
- o C Programming
- o C++ Programming
- o Cascading Style Sheets
- o Cascading Style Sheets 2.1
- o CGI Concepts
- o CICS/COBOL
- o Cisco Networking
- o Cisco Router
- o Citrix for Client Server Applications
- o Citrix MetaFrame
- o Citrix WinFrame
- o Client/Server Fundamentals
- o Clipper
- o COBOL
- o COBOL 400
- o COBOL for Year 2000 Programmers
- o COBOL II
- o Code Sample – ASP – File Operations
- o Code Sample – ASP.NET – Date/Time Operations
- o Code Sample – C Sharp – Date/Time Operations
- o Code Sample – C Sharp – File Operations
- o Code Sample – Java – Date/Time Operations
- o Code Sample – Java – File Operations
- o Code Sample – JavaScript – Date/Time Operations
- o Code Sample – JavaScript – File Operations
- o Code Sample – VB Script – Date/Time Operations
- o Code Sample – VB.NET – Date/Time Operations
- o Code Sample – Visual Basic – Date/Time Operations
- o Code Sample – Visual Basic – File Operations
- o Cognos Impromptu Knowledge
- o Cognos PowerPlay
- o Cold Fusion 4
- o Cold Fusion MX 6.1
- o Cold Fusion Scripting & Development
- o ColdFusion MX 7
- o COM/DCOM Development in Delphi
- o COM/DCOM Development in Visual Basic
- o Computer Technician Skills
- o COOL: Gen
- o CORBA
- o Crystal Reports 11
- o Crystal Reports 7.0
- o Crystal Reports 8.0
- o Crystal Reports 8.5 for Developers
- o Data Architecture
- o Data Communications Concepts
- o Data Modeling Concepts
- o Data Warehousing Concepts
- o DB2 5.x DBA
- o DB2 Developer
- o DB2 v.8 Mainframe DBA
- o DB2 v.8 UDB DBA
- o dBase III Plus
- o Delphi 3
- o Delphi 5
- o DHTML
- o DOS 6.x
- o Dreamweaver
- o Dreamweaver 8
- o E–Commerce Concepts: Architecture and Design
- o E–Commerce Concepts: Deployment
- o EDI (Electronic Data Interchange)
- o Enterprise JavaBeans (EJB)
- o Ethernet Networking
- o FORTRAN 77/90
- o GroupWise 5.x
- o Gupta/Centura
- o HTML 2.0/3.0
- o HTML 4.0
- o HTML Developers
- o HTML Webmaster
- o IBM AIX 5.1 Administrator
- o IMS
- o iNet+
- o Informatica
- o Informix
- o Internet Security
- o J2EE
- o J2SE
- o Java 1.1
- o Java 2
- o Java Applets Development
- o Java Beans Development
- o Java Enterprise Development
- o Java Entry Level
- o Java Hibernate 3.3
- o Java SE 6
- o Java Server Pages
- o Java Servlets
- o Java Swing
- o JavaScript
- o JCL
- o LAN Hardware
- o Linux Administration
- o LoadRunner 9
- o Logical Reasoning – Deduction
- o Logical Reasoning – Mathematical
- o Lotus Domino 6 for Developers
- o Lotus Notes 4.0 for Developers
- o Lotus Notes 4.5 for Developers
- o Lotus Notes 5.0 for Developers
- o Lotus Notes Administration
- o Macintosh Technician OS 9
- o Macintosh Technician OS X
- o Macromedia Director MX 2004
- o Macromedia Flash 5
- o Macromedia Flash MX 2004
- o Macromedia Flash Professional 8
- o Microsoft Access 2000 for Developers
- o Microsoft Access 2002 for Developers
- o Microsoft Access 2003 for Developers
- o Microsoft Access 2007 for Developers
- o Microsoft Exchange Server 2000 Administration
- o Microsoft Exchange Server 2003 Administration
- o Microsoft Exchange Server 2007 Administration
- o Microsoft Exchange Server 5.5
- o Microsoft Foundation Class
- o Microsoft Internet Information Server (IIS) 4.0
- o Microsoft Internet Information Server [IIS] 7.0
- o Microsoft Office 2003 Help Desk
- o Microsoft Office 2007 Help Desk
- o Microsoft Office SharePoint Server 2007
- o Microsoft Office XP Help Desk
- o Microsoft Site Server 3.0
- o Microsoft Transaction Server
- o Microsoft Visio 2002
- o Microsoft Visio 2003
- o Microsoft Visio 2007
- o Microsoft Windows 2000 Data Center Administration
- o Microsoft Windows 2000 Professional Installation
- o Microsoft Windows 2000 Server Administration
- o Microsoft Windows 2000 Server Installation
- o Microsoft Windows 2000 Server Installation Procedures
- o Microsoft Windows 2000 Technical Skills
- o Microsoft Windows 2003 Server Administration
- o Microsoft Windows 2003 Server Installation Procedures
- o Microsoft Windows NT 4.0 Server Administration
- o Microsoft Windows NT 4.0 Server Installation
- o Microsoft Windows NT 4.0 Workstation Installation
- o Microsoft Windows Programming
- o Microsoft Windows Server 2008 Administration
- o Microsoft Windows Vista Technical Skills
- o Microsoft Windows XP Technical Skills
- o MVS
- o MySQL
- o Netscape Webserver
- o Network Administration
- o Network Security
- o Novell Directory Services (NDS)
- o Novell NetWare 3.12
- o Novell NetWare 4.x
- o Novell NetWare 5.x
- o Object Oriented Programming (OOP)
- o Object PAL 5.0
- o OLAP Concepts

- o Oracle 10g DBA
- o Oracle 10g for Developers
- o Oracle 7.3 DBA
- o Oracle 7.3 Developer
- o Oracle 8 DBA
- o Oracle 8 Developer
- o Oracle 8.i
- o Oracle 9i DBA
- o Oracle 9i for Developers
- o Oracle 11g Release 2 DBA
- o Oracle 11i DBA
- o Oracle Applications DBA
- o Oracle Designer 2000
- o Oracle Developer 2000
- o Oracle Financials 11
- o Oracle Forms 10g
- o OS/2 for Administrators
- o OS/2 for Users
- o Paradox Application Language 4.0
- o Pascal
- o PeopleCode 8.5
- o PeopleSoft
- o PeopleSoft 7 DBA
- o PeopleSoft 7 Developer
- o PeopleSoft 8 DBA
- o PeopleSoft 8 Developer
- o PeopleSoft 9 DBA
- o PeopleSoft 9 Developer
- o Perl 5
- o Perl 6
- o PHP 4
- o PHP 5
- o PHP 5.3
- o PL/SQL
- o PowerBuilder 10
- o PowerBuilder 4.0
- o PowerBuilder 5.0
- o PowerBuilder 6.0
- o PowerBuilder 8.0
- o Project Management for IT Professionals
- o QuickTest Professional 9
- o Rational Rose
- o Relational Database Design (RDBMS)
- o RPG III
- o RPG IV (RPG LE)
- o Ruby 1.8
- o SAP Database
- o SAS 6 – IT Professional
- o SAS 8.2
- o SCO Unix for Administrators
- o SCO Unix for Users
- o Siebel 7
- o Smalltalk
- o Solaris 10 Administrator
- o Spring Framework 2.5
- o SPSS
- o SQA Robot
- o SQL Entry Level
- o SQL for Client–Server Applications
- o SQL for Desktop Applications
- o SQL Server 2000 DBA
- o SQL Server 2000 for Developers
- o SQL Server 2005 DBA
- o SQL Server 2005 for Developers
- o SQL Server 2008 DBA
- o SQL Server 2008 for Developers
- o SQL Server 2008 Reporting Services
- o SQL Server 6.5
- o SQL Server 6.5 Developer
- o SQL Server 7.0 DBA
- o SQL Server 7.0 Developer
- o SQL Server Integration Services
- o Sybase 11
- o Sybase 12
- o Sybase DBA
- o Sybase Developer
- o Systems Management Server 2 (SMS)
- o TCP/IP
- o Technical Support – IT/Network
- o Technical Support Processes
- o Telecommunications
- o TestDirector 8
- o Transact SQL
- o U.K. Logical Reasoning – Deduction
- o U.K. Logical Reasoning – Mathematical
- o U.K. Lotus Notes 5.0 for Developers
- o UML
- o UNIX Administrator
- o UNIX Programming
- o UNIX Shell Programming
- o UNIX Users
- o VBScript
- o Visual Basic 4.0
- o Visual Basic 5.0
- o Visual Basic 6.0
- o Visual Basic 6.0 for Applications (VBA)
- o Visual Basic 9.0
- o Visual C++ 4.0
- o Visual C++ 6.0
- o Visual FoxPro 3.0
- o Visual FoxPro 6.0
- o Visual FoxPro 8
- o Visual InterDev 6.0
- o Visual J++ 1.1
- o Visual J++ 6
- o VMware Workstation 7
- o VSE/DOS
- o WAN Architecture
- o Web Commerce Security
- o Web Design Mastery
- o WebLogic Portal 7.0
- o WebLogic Server 7.0
- o WebSphere 4.0
- o WebSphere Application Server 7
- o WebSphere MQ V5
- o WinRunner 6.02
- o WinRunner 7.6
- o XML
- o X–Window Systems